

## **I. INTRODUCTION AND PURPOSE**

As an inventory of needs and current services in Tempe, this report is intended as Phase II of a long term *People Improvement Plan (PIP)* for the City of Tempe.

During the discussion with the Mayor and City Council when Tempe Community Council (TCC) representatives presented the recommendations for 2000/2001 funding of human services agencies, it was suggested that TCC should prepare a "People Improvement Plan" related to human services funding so that long range needs could be better anticipated and factors such as the effects of inflation could be incorporated. The Mayor and members of the City Council later attended the TCC Board Retreats in 2000 and 2001 where the issue was further discussed.

Citizen volunteers serving on the Agency Review panels often express the frustration of seeing legitimate needs for help being denied due to limited available funds. The TCC Board has been appreciative of the positive response made by the City Council in recent years to TCC requests to increase the amount allocated for helping social service agencies serve citizens of Tempe. The establishment of the new Tempe Help to Others (H2O) program has also provided significant new resources through donations by Tempe citizens when paying their utility bills.



While the over \$1 million now being allocated makes Tempe among the more generous of Valley cities for human services, there are still many unmet needs. There are also increasing reasons to target some of the funds for emerging areas of need such as the homeless and aging.

Seeing human services take a place in the City's long-range planning activities alongside such areas as capital improvements is an exciting and welcome new opportunity. This plan proposes an approach to accomplish that end.

### **A. PIP Philosophy**

- The PIP should address the long range needs of Tempe citizens, like the Capital Improvement Plan (CIP) addresses the long-range needs for streets and infrastructure.
- The PIP should incorporate existing and proposed new efforts to improve the *quality of life* for Tempe citizens, with emphasis on those in greater need.
- The PIP should incorporate past and current efforts toward improving the quality of life for Tempe citizens and also address *new priority issues for target groups on a phased basis*, where study and needs assessments show that special study and action is required.
- The PIP should address both the human services funded by the City of Tempe through the Agency Review process and selected City of Tempe provided services and other human services provided by public and private agencies as relevant to the issues being studied.

## **B. PIP Purpose And Methodology**

*The basic purpose of the PIP is to guide the City in a more strategic and long-range approach in addressing the quality of life needs for Tempe residents.*

The PIP will use these methods to accomplish that purpose:

1. Address the needs through these TARGET GROUPS:

**Homeless**

**Aging**

**Disability**

**Children And Youth**

**Adults And Families**

- Employ a long-range STRATEGIC PLANNING *approach*:
  - *Where we have been* - funding, services, trends
  - *Where we are now* - demographics of Tempe population and Agency Review clients, needs assessments
  - *Where we want to go* - projected needs for target groups and issues
  - *Measuring our progress* - benchmarks for recommended actions
  - The PIP products should become part of the City of Tempe strategic planning process and be included in the Tempe General Plan.
2. Approach needs through these *phased study and recommended action on issues* identified for the selected target groups for the timeline indicated. The schedule is designed to follow the City of Tempe's two-year budgeting cycle, i.e., to study during the first part of the cycle in time to make budget recommendations related to the issues at hand during the last part of the cycle. This proposed schedule may be adjusted as new developments indicate.

PEOPLE IMPROVEMENT PLAN REPORT SCHEDULE							
Timeline	Phase I IMPLEMENTATION TARGET GROUP #1 HOMELESS	Phase II INVENTORY OF TEMPE HUMAN SERVICES AND NEEDS (This Report)	Phase III STUDY/ IM- PLEMENT TARGET GROUP #2 AGING	Phase IV STUDY/ IM- PLEMENT TARGET GROUP #3 DISABILITY	Phase V STUDY/ IM- PLEMENT TARGET GROUP #4 CHILDREN & YOUTH	Phase VI STUDY/ IM- PLEMENT TARGET GROUP #5 ADULTS & FAMILIES	Annual & Ongoing CONDUCT AGENCY REVIEW - ALL TAR- GET GROUPS (ADD CIP REQUESTS)
FY 00-01	REPORT COM- plete (10/00)						Annual
FY 01-02	Implementation	DRAFT RE- PORT COM- plete (10/02)	Study				Annual
FY 02-03	Implementation		DRAFT RE- PORT COM- plete (11/02)				Annual
FY 03-04	Implementation	Update Report	Implementation	Study			Annual
FY 04-05	Implementation		Implementation	Report			Annual
FY 05-06	Implementation	Update Report	Implementation	Implementation	Study		Annual
FY 06-07	Implementation		Implementation	Implementation	Report		Annual
FY 07-08	Implementation	Update Report	Implementation	Implementation	Implementation	Study	Annual
FY 08-09	Implementation		Implementation	Implementation	Implementation	Report	Annual
FY 09-10	REVIEW - SET NEW PRIORITIES						Annual



Thus, the above chart proposes products of an initial inventory report on funding and services (this report), updated each subsequent two-year budget cycle, followed by five target group study reports phased in over a ten year period, with continuing implementation thereafter on the priority issues identified for the indicated target groups.

3. During this period, overall needs for human services will continue to be addressed through the annual Agency Review process. The PIP should include projected needs for new resources to cope with inflationary pressures and other unusual factors such as economic downturn. As discussed by the City Council, *Capital Improvement Project* (CIP) proposals related to human services should be added to the Agency Review process. An increment for all Agency Review funded services would be included in the plan to cope with inflationary pressures and other overall needs which are likely to arise. New developments arising which might affect any of the target groups, whether the focused study had yet been carried out, could therefore be dealt with at the time.

The information in this report was developed as part of the Tempe Community Council (TCC) Strategic Plan goal adopted in 1998: **"To periodically assess human service needs and report the results to the City Council and the community..."**

This planning effort also relates to the TCC Mission Statement:

**Tempe Community Council Mission Statement**

To promote the development of safe, healthy, and dynamic communities by identifying and supporting programs and resources necessary to ensure individual, family, school, and community well being.

To provide a means for citizens of Tempe to be informed of human problems and the services available.

To foster citizen participation in identifying and developing solutions for human service needs.